

ENGRAVING SYSTEMS SUPPORT, INC.

14350 10th Street, Dade City, FL 33523 (800)-374-8928 (352)-567-2981 Fax (352)-567-0108

**EQUIPMENT
EXTENDED SERVICE AGREEMENT**

Customer Florida Atlantic University- Davie
Address 3200 College Ave
LA 220 Davie Campus
City, State, Zip Davie, FL 33431
Contact Stephanie Cunningham
Phone 954-762-5200 FAX _____

Date of Installation 08/29/13
Model VLS6.60-60 Watt Laser
Serial # VLS660XXXX080613109384
Contract Commences 01/28/15
Contract Ends 01/28/16
Other Equipment Covered Platform & Tubes 5YR 30% Dis

Fee chargeable per this agreement and payable upon acceptance

Annual Extended Service Fee: \$ 7,812.00 + Florida Sales Tax @ .00% : 7,812.00

***Quarterly Extended Service Fees:**

Payment #1 Due	<u>01/28/15</u>	Amount \$	<u>3,007.62</u>
Payment #2 Due	<u>04/28/15</u>	Amount \$	<u>1,861.86</u>
Payment #3 Due	<u>07/27/15</u>	Amount \$	<u>1,861.86</u>
Payment #4 Due	<u>10/25/15</u>	Amount \$	<u>1,861.86</u>

Please read terms and conditions listed on the following page. If accepted, sign and return one copy of Service Agreement along with your yearly or quarterly payment* to Engraving Systems Support, Inc. at the above address.

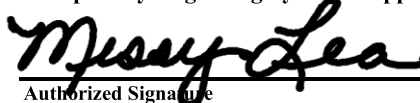
*Quarterly payments include 10% finance charge.

Accepted by Customer

Authorized Signature Date

Printed Name

Accepted by Engraving Systems Support, Inc.

 11/17/2014
Authorized Signature Date

Accounting

Title

EXTENDED SERVICE AGREEMENT

The Extended Service Agreement is a twelve month agreement between provider (Engraving Systems Support, Inc.) and customer, designed to alleviate the unexpected service costs associated with system failure, and to minimize down-time by insuring the most expedient service possible on the laser equipment listed on agreement.

Service Agreement includes:

- 1) **Repair or Replacement of any defective parts or componenets at no charge to the customer, for the term of this agreement.**
- 2) **All Labor**
- 3) **On Site Travel if necessary**
- 4) **Priority Response Service**
- 5) **Unlimited toll-free phone support for technical and software assistance**
- 6) **Laser Cartridge recharge when Engraving Systems Support determines necessary**
- 7) **Laser cartridge exchange**

Not Included:

- 1) **Any Equipment that is Modified or Altered without written consent from Engraving Systems Support, Inc.**
- 2) **Any damage or defect which occurs during or as a result of transport, alteration, failure of electrical power, or causes other than through normal use.**
- 3) **Excludes replacement or repair to damaged paint work, cabinets, magnetic disks, engraving fixtures or clamps, etc.**
- 4) **Units with damage caused by Acts of God, including, but not limited to fire, flood, storm, earthquake, lightning, etc.**
- 5) **Units damaged by customer's improper installation, particularly ungrounded electrical circuits, brownouts, blackouts or damage due to other equipment on the same electrical circuit, or static discharges from electrical service.**
- 6) **Work performed by others who are not representatives of Engraving Systems Support, Inc.**
- 7) **Damage as a result of accident, misuse or abuse.**
- 8) **Wearable items, i.e. belts, bearings, mirrors, lenses**
- 9) **All shipping expenses**